



Terms and Conditions

Business Address: Skydive Buzz Ltd, Dunkeswell Airfield, Honiton, Devon, EX14 4LG

Company Registration Number: 3720463

Registered Address: Skydive Buzz Ltd, Dunkeswell Airfield, Honiton, Devon, EX14 4LG

Deposits/Payments

The deposits and payments are completely non-refundable.

The jump balance for part paid skydives (excluding Jump for Free) is due 10 days before your skydive date.

Once the date of your jump is booked you are required to give a minimum of 28 days notice to change the date and an admin fee of £25 per person will be charged. If you wish to transfer your skydive to another person a fee of £25 will apply. Only first skydive bookings are eligible for transfer.

If less than 28 days notice is given a £50(TANDEM) or £100(AFF) rebook fee will apply.

Jumpers who do not show up on the day of their jump / course for any reason will incur a rebook fee of £50 (TANDEM) or £100(AFF). Failure to attend or rebook within 12 months will result in loss of all money paid.

Flexi Ticket- £19.95

A flexible flight ticket can be purchased up to 7 days prior to your jump date. This pass allows you to rebook your skydive free of charge up to 2pm the day before your skydive via email to office@skydive.buzz

Skydiving is a weather dependent sport which may postpone your skydive. Flexi booking puts you in control, a great option if you have a long journey, paying for accommodation, unexpected work commitments or when we have uncertain weather conditions.

As standard we will text the mobile number on your booking between 4pm and 5pm the day before to update you on the weather forecast.

Flexi tickets are valid for 12 months from the date of purchase and one postponement.

A Flexi flight ticket is not included in your booking, unless you purchase it upon booking or up to 7 days prior to your jump date.

Gift Vouchers

Gift vouchers are valid for 12 months from date of purchase. Gift vouchers are completely non-refundable*.

When purchasing a skydive with a Gift Voucher; the voucher must be redeemed before the expiry date.

Once the date of your jump is booked normal booking Terms and Conditions apply.

If you purchased your voucher directly through Skydive buzz LTD and it has expired you can extend your voucher for 6 months for a fee of £50.

Skydive Restrictions

Weight restrictions

Please be aware that if you are 15 stone/ 95kg fully clothes or over there is a charge of £20 per stone over.

If you are over 18 stone please email office@skydive.buzz

The minimum age is 16 years and there is no upper age limit. If you are aged between 16 and 18 you must obtain a parent or guardians consent.

Medical Restrictions/ Fitness

It is very important that you read the British skydiving medical forms to know whether you need to have the declaration of fitness Form 115B signed by your GP before completing your skydive. Please see forms here <https://www.skydiveukltd.com/forms>

You will need to bring these on the day either self certified or with a doctors signature.

If you require the medical form signed and stamped by your GP/Consultant and turn up on the day without it you will incur a £50 rebooking fee on the day.

IMPORTANT NOTICE: Your doctor must **NOT** make notes on your medical form. If they do, it will be immediately void and you will NOT be able to jump. You may also lose any money paid to Skydive Buzz Ltd if you are unable to jump on the day for this reason.

It is very important that you read carefully Form 115A to know whether you need to have the declaration of fitness Form 115B signed by your GP before completing your skydive.

If you are unsure after reading Form 115A then you must seek advice from your doctor. Skydive Buzz staff cannot advise on fitness to jump. Medical concerns raised with our staff on the day of your jump will result in you being referred back to your doctor to have Form 115B signed and stamped. A rebook fee of £50 will also apply. It is your responsibility to be truthful on your medical history.

If you have limited movement of any limbs please email our team for further advice office@skydive.buzz

Skydive Restrictions

On the day

On the day of your skydive please arrive at your chosen arrival time. If you are late and have booked any special promotions you will be required to pay the standard rate.

Please allow a minimum of 3 hours from your chosen arrival time to have your skydive complete. Please be aware that skydiving is a weather dependant so the skydiving programme can vary and waiting times change.

If weather conditions change unexpectedly you may have to reschedule your Skydive on the day, Naturally skydive buzz would love everyone to complete their jump on their first visit in safe weather conditions.

If we state that you need to reschedule on the day we will offer you 12 months to rebook.

Postponement

We do not accept liability for any costs or expenses incurred if we have to postpone your jump, where the reason for the postponement is beyond our control.

As standard we will text the mobile number on your booking at 4pm the day before to update you on the weather forecast.

Weather

Should the weather be unsuitable for Skydiving on the day (for your safety) it is your responsibility to return to the Skydiving centre on another occasion(s) to complete your Skydive.

As standard we will text the mobile number on your booking at 4pm the day before to update you on the weather forecast. We advice any customers planning on booking accommodation or traveling over 2 hours to contact the office 01404 890222 for further assistance.

Booking accommodation

When booking accommodation we recommend looking at the cancellation policy for your accommodation. Due to skydiving being a weather dependant sport, where sometimes we will have to postpone with less that 24 hours notice.

Promotions

All special promotions at Skydive Buzz Ltd have limited spaces and are based on a first come, first served basis. If a promotional day has to be postponed, due to the weather, for example, we will offer a new date for the particular promotional activity. If you are unable to take part on this alternative date, you will lose the right to the special offer and will be required to pay our regular prices if you chose to take part on an alternative date to that which we arrange.

If you have booked the £199 Early bird 15,000 ft tandem skydive and Skydive Buzz cannot offer a new date within 6 months of being rebooked due to being fully booked you will be able to upgrade to a weekend Saturday or Sunday for an extra £50. (Instead of £80) If we have any availability this discounted weekend upgrade does not apply.

Price Guarantee

If you are offered a "like for like" Tandem Skydive or Solo Jump Course cheaper through a third party agent or another skydiving centre within South West of England, give us a call and we will discount your jump by a further £10 per person... ****WE WON'T BE BEATEN ON PRICE!*****

Please note that other centre's may not operate Tandem Skydives from 15,000ft and so there may be an upgrade fee to jump from 15,000ft as opposed to the altitude quoted by the other centre. Please call the office for more details 01404 890222.

***You must contact us BEFORE booking to receive any price match.**

Sponsored Charity Jumps

You must raise the minimum amount of sponsorship as specified by your chosen charity. If you do NOT raise enough you must pay the difference yourself or you will NOT be able to jump and will lose your deposit.

If you wish to recover reimbursement of the non-refundable deposit and the cost of the training and the jump, you must raise the minimum sponsorship money in addition to the cost of the jump as detailed in the Terms and Conditions.

If you raise more than the minimum sponsorship for your chosen charity, the additional sponsorship money must be passed on directly to the charity.

If you wish to add any optional extra, i.e. Photos/DVD, you will have to pay for them out of your own money and not sponsorship.

You must make it clear to your sponsors that if using our Jump for Free scheme, some/all of the cost of the jump will be paid for out of your sponsorship money.

Skydive Buzz Ltd may pass on your contact details (if required) to the charity you have booked to fundraise for. This may be used to assist you in your fundraising and for collection of sponsorship. Some charities like to make contact with their supporters. Your details will not be passed on by us to any other third party.

Postage

1st class – £2.50 – If ordered before 4PM Mon- Fri.

Special delivery- £10 – If ordered before 4PM Mon- Fri.

(excluding bank holidays)

Balances

Any payments/ balances made on the day at Skydive buzz become non-refundable.

Insurance

All jumpers are covered by the British Skydiving third party Liability Insurance of up to £5 million.

The British skydiving third party insurance has a cost of £22.42 and is not included in the fee of your Skydive.

Learn to Skydive Solo/

For weight restrictions please refer to the weight to height ratio chart. (Find your height on the chart, then check you are no heavier than the adjacent weight) Please call the office if you are over 14 stone, before booking.

The minimum age is 16 years and the maximum age is 55 years. If you are aged between 16 and 18 you must obtain a parent or guardians consent, on British Skydiving form 102(i) (Membership Agreement).

If you have any medical conditions (i.e. diabetes, epilepsy, fits, recurrent blackouts, heart or lung disease, mental illness or asthma) or will be aged between 40 and 55 on the day of your first jump, you must consult your GP to sign and stamp the British Skydiving medical form "Solo Student Parachutist Declaration of Fitness". These forms are available on request, from our website, or will be sent to you with confirmation once a booking has been confirmed.

To find out more about our Advanced Tandem Accelerated Freefall course <https://www.skydiveukltd.com/accelerated-freefall-aff>

SMS & Email Marketing

We may send news and special offers to you via email or sms following you making a booking. You may [unsubscribe](#) at any time.

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Get in touch

01404 890222

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